

# Demographics:

Last Name:	First Name:	MI:	
Address:			
City:	State:	Zip:	
Date of Birth:	Sex: Male	Female Transgender	
Marital Status:  Single  Married	Divorced Widowed Partr	nered	
Contact Information:			
Home Phone:	Cell Phone:		
Email Address:			
Emergency Contact Name:	Emergency Contact	Phone:	
Pharmacy:			
Local Pharmacy Name:	Local Pharmacy Num	nber:	
Supplemental Data Collection:			
Race:			
□White	□Hispanic	□Black-African American	
□Asian	□American Indian	□Native Hawaiian	
□Other/Pacific Islander	□Unreported/Refused to Rep	oort □Other-Race	
Preferred Language:			
□English	□Spanish	□Other	
How did you hear about us?			



# NEW PATIENT HEALTH HISTORY

Name:	DOB:
Reason	for visit: select or describe:
0	Established care with a new Primary Care Provider.
0	
0	
0	

# Past Health History:

# Have you ever had any of the following medical conditions?

Acid reflux	Gynecological problems	Prostate problems
🗆 Anemia	(Specify:)	Seasonal allergies
Anxiety (low blood count)	Hearing loss	Seizures
Anxiety / Panic attacks	🗆 Heart disease / Heart attack	Sexually transmitted disease
Arthritis	Heart failure	Skin condition
🗆 Asthma	Heart murmur	(Specify:)
Blood clotting problems	High blood pressure	Stomach / GI problems
Cancer (Type:)	High cholesterol	(Specify:)
🗆 Chronic back pain	Irregular heart	🗆 Stroke / TIA
Constipation	beat/palpitations	Substance or alcohol abuse
COPD / Emphysema	Joint problems	Thyroid problems
Dementia / Alzheimer's	(Specify:)	Urinary tract infection
Depression	Kidney problems	Urinary incontinence
Diabetes	(Specify:)	Other:
Erectile dysfunction	Liver problems	Other:
Eye disorder (Specify:)	Migraines/Chronic headaches	
🗆 Fibromyalgia	Mobility problems	
Gout	Osteoporosis	

## Have you had any of the following surgeries?

□Appendectomy	C-Section(s)	□Hysterectomy
□Back surgery	□Dilation & Curettage (D&C)	□Joint replacement
□Biopsy	□Gallbladder removal	□Pacemaker insertion
□Breast surgery	□Gastric bypass/Weight loss	□Prostate surgery
□Carotid artery surgery	□Heart stent(s)	Tonsillectomy
□Cataract surgery	□Hemorrhoids	🗆 Skin graft
□Coronary artery bypass	□Hernia repair	□Other:
□Colon surgery		

## Prior Hospitalization:

Prior	Hospitalization:	List Health care providers involved in your care:
Year:	Reason:	
Year:	Reason:	
Year:	Reason:	



Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Allergies: *Please include name of medication or food and type of reaction* 

Name	Reaction	Name	Reaction

Current Medications: Please include prescription medications, over-the-counter drugs, vitamins and supplements

Name/Dose	#Tabs/Frequency	Name/Dose	#Tabs/Frequency

Family History: Please indicate if any of the following conditions are present in your family members

Relative	Status	Cancer (Specify)	Diabetes	Heart Disease	High Blood Pressure	Mental Illness (Specify)	Stroke	Other (Specify)
Father	□Alive □Deceased							
Paternal Grandfather	<ul><li>Alive</li><li>Deceased</li></ul>							
Paternal Grandmother	<ul><li>Alive</li><li>Deceased</li></ul>							
Paternal Other	<ul><li>Alive</li><li>Deceased</li></ul>							
Mother	<ul> <li>Alive</li> <li>Deceased</li> </ul>							
Maternal Grandmother	<ul><li>Alive</li><li>Deceased</li></ul>							
Maternal Grandfather	<ul><li>Alive</li><li>Deceased</li></ul>							
Maternal Other	<ul> <li>Alive</li> <li>Deceased</li> </ul>							
Siblings	<ul><li>Alive</li><li>Deceased</li></ul>							
Children	<ul><li>Alive</li><li>Deceased</li></ul>							



## Name:\_\_\_\_\_DOB:\_\_\_\_\_

## Social History:

Marital status □ Single □Married □Divorced/Separated □Widowed □In a relationship Highest level of Education:
Occupation:
Alcohol use: □None □Yes (Number of drinks/week:)
Smoking: □Never □Former smoker (Quit Date:) □Current Smoker (Number of cigs /day:)
Recreational drugs: □None □History of injection drug use □Past/Current use (Specific:)
Do you exercise regularly □No □Yes
Have you had a fall in the past year? $\Box$ No $\Box$ Yes
Have you traveled outside the country in the past 3 years? □No □Yes (Where?)
Do you have an Advanced Directive or Living Will □No □Yes (If yes, please make sure we receive a copy)

	Date		Date
Last preventative health visit/complete physical		Stress test or EKG	
Breast cancer screening (Mammogram)		Hepatitis C screening	
Cervical cancer screening (Pap smear)		Flu Vaccine	
Colon cancer screening (Colonoscopy)		Pneumonia Vaccine	
Lung cancer screening (CT scan for high risk only)		Shingles Vaccine	
Osteoporosis screening (Bone density)		Tetanus/TDAP Vaccine	
Prostate cancer screening (PSA)		Other:	

# Preventative Health History: *Please indicate the date the following were performed*



DOB:

**REVIEW OF SYSTEMS:** if you have experienced any of the following symptoms, please check corresponding box.

## GENERAL

- Weight gain or loss over 10 pounds
  More fatigue than usual
  Fever, chills
  Night sweats
  SKIN
  Changes in your skin, hair or nails
  Dryness or changes in texture
  Rashes
  Itching
  Jaundice or yellowing of the skin
- Moles that have changed in
- appearance

# HEAD

- □ Headaches
- Head injuries

#### EYES

- □ Trouble with your vision
- □ Eyeglasses/contact lenses
- □ Eye pain, redness, excessive tearing
- Double vision
- 🗆 Glaucoma
- Cataracts

#### EARS

- □ Trouble hearing
- □ Ear infections
- D Pain in ear
- □ Discharge (fluid) from ear
- □ Ringing in ears (tinnitus)
- □ Spinning or vertigo attacks

### **NOSE/SINUSES**

- □ Trouble with nose/sinuses
- Constant Postnasal drip
- □ Significant Nasal congestion
- □ Nosebleeds

#### MOUTH/THROAT

- Recent change in taste
- $\hfill\square$  Any bleeding of lips, gums, tongue
- □ Any bleeding in mouth or throat
- Persistent sore throat
- □ Hoarse voice

#### NECK

- $\hfill\square$  Swollen glands or lumps
- $\hfill\square$  Stiffness or loss of motion

# $\square$ Neck pain

- BREAST
- Breast lumps or bumps
- Discharge from the nipple

# □ Pain in the breast CARDIOVASCULAR

□ Swelling in legs

Difficult or uncomfortable breathing □ Needing to sleep upright to breathe better □ Chest pain, pressure tightness with exertion □ racing, pounding heart beat □ Irregular heart beat □ Told you had high blood pressure □ Told you had a heart murmur RESPIRATORY □ Wheezing □ Regular Coughing Coughing up phlegm (mucus) □ Coughing up blood □ Asthma □ Exposure to someone with TB GASTROINTESTINAL □ Trouble/pain with swallowing □ Frequent Heartburn Pain after eating □ Abdominal pain/discomfort □ Nausea/vomiting Vomiting up blood □ Excessive Gas □ Changes in bowel habits □ Constipation Diarrhea Unusual colored stools □ Bleeding from rectum Hemorrhoids □ Groin pain with lifting or straining **GENITOURINARY** □ Difficulty passing urine □ Frequent urination Urinating more than once at night □ Any pain or burning with urination □ Leak urine or wet yourself □ Urine appeared bloody, brown or reddish □ Urinary infection □ Passing kidney stones FOR MEN □ Sores on or discharge from the penis □ Lump on the testicle Pain on the testicles FOR WOMEN □ Sores on or discharge from the vagina □ Menstrual cycle irregular Unusual vaginal discharge or odor

SEXUAL □ Am sexually active □ More than one sexual partner □ Interested in getting pregnant □ Not using contraception Worried about sexually transmitted infections □ Problems/concerns about sexual function □ Had unwanted sexual experience PERIPHERAL VASCULAR □ cramps, aches or numbness in legs while walking □ Swollen feet or ankles □ Fingertips change color when cold Varicose Veins MUSCULOSKELETAL □ Pain in your joints □ Swelling, redness, warmth in joints □ Back or shoulder pain □ Back stiffness □ Disc problems □ Weakness in muscles □ Any bone fractures NEUROLOGICAL □ Dizzy spells or lightheadedness □ Any fainting spells □ Convulsions or seizures □ Loss of consciousness □ Any speech problems □ Trouble staying alert □ Problems with memory □ Numbness or tingling in hands or feet □ Weakness in particular part of body HEMATOLOGICAL □ Bleed or bruise easily □ Received any blood transfusion **ENDOCEINE** □ Do you ever feel too hot or too cold □ Excessive thirst **PSYCHIATRIC** □ Seen a counselor/therapist or psychiatrist □ Experience mood swings □ Feel depressed □ Feel frequently worried or nervous □ Feel you should cut down on

Unexpected vaginal bleeding

drinking



## Consent for Treatment Authorization for Release of Information Financial Agreement and Consent for Photo ID



#### CONSENT FOR TREATMENT:

Permission is hereby given to the physicians and staff of Sole Health to provide ordinary and necessary medical examination, diagnosis and treatment and administer such therapeutic treatment or services that the physician may order. Ordinary and necessary medical care shall include preventive and prophylactic care as well as laboratory tests, but shall not include surgery, general anesthesia, laboratory tests for which separate consent is required under the law or other extraordinary procedures. I further consent to routine immunizations for future office visits.

#### AUTHORIZATION FOR RELEASE OF INFORMATION:

I acknowledge that my health information, including information regarding diagnosis or treatment of mental illness, drug or alcohol abuse and/or HIV-related information, may be disclosed in accordance with law. I also understand that my health information may be maintained in an electronic health information exchange network or other electronic database, released to and accessible to all providers involved in my care regardless of their location, hospital-affiliation or specialty, and that my Sole Health providers may have access to this information from other providers. I understand that this information may include my prescription history. Finally, I understand that I may be contacted by Sole Health or its business associates at the primary phone number that I provided, which may be my cell phone, via phone call and/or text message, for purposes of treatment, appointment reminders and/or payment of my bills.

I specifically authorize the release of any and all information regarding diagnosis or treatment of mental illness, drug or alcohol abuse and/or HIV related information to any person or organization involved in my care or treatment and/or to any organization responsible for payment of services furnished to me. In the event that any of the foregoing information is released, I understand that state and federal law prohibits further disclosure of it without specific written consent of the person to whom it pertains or as otherwise permitted by state and federal law. This authorization shall expire 24 months from the date signed below and is subject to revocation at any time except to the extent that action has been taken in reliance upon it. Withdrawal of this authorization shall be addressed in writing to the Director of Health Information Management at Sole Health. I understand that neither Sole Health nor any of its related entities or providers will condition treatment, payment, enrollment or eligibility for benefits on this authorization to release information.

#### FINANCIAL AGREEMENT/ASSIGNMENT OF INSURANCE BENEFITS:

I understand that I am obligated to pay Sole Health for services provided to me in accordance with the rates and terms of Sole Health, including a "No-Show" fee of \$25 for missed office visit, if I fail to appear and did not cancel at least 24 hours in advance. In consideration for services provided or to be provided to me, I hereby assign to Sole Health all basic and major medical or other insurance benefits, including, without limitation, Medicare or Medicaid benefits, to cover such expenses. In connection with such assignment, Sole Health is hereby authorized to contact my insurance carrier on my behalf and to obtain any and all such information (including, without limitation, copies of any plans, contract, or other documents defining or otherwise limiting the scope of insurance coverage by such carrier) as may be necessary to process any insurance claims related to my treatment by Sole Health. If I am not insured, I hereby authorize Sole Health to use and/or disclose my health information in order to obtain funds to cover expenses related to my treatment by Sole Health. I owe and agree to pay Sole Health for any and all charges not actually paid by insurance benefits, including those charges not covered by my insurance policy and those charges that my insurance company deems to be experimental or medically unnecessary. If my account is not paid, I will pay all court costs, attorney's fees and other costs incurred by Sole Health to collect the balance owed. I also authorize payment directly to Sole Health or the entity providing service under the above account number that would otherwise be payable to me.

#### HIPAA CKNOWLEDGEMENT:

The undersigned hereby acknowledges that I have received a copy of the Sole Health Notice of Privacy Policy.

#### CONSENT FOR PHOTO IDENTIFICATION:

I consent to Sole Health taking a digital photograph of my face for purposes of patient identification. The digital photograph will remain with my electronic medical chart and will not be used for other purposes without my authorization.

THE UNDERSIGNED CERTIFIES THAT HE/SHE HAS READ, UNDERSTOOD AND AGREED TO THE FOREGOING, AND IS THE PATIENT OR HIS/HER REPRESENTATIVE.

Date

Signature of Patient or Person Granting Authorization on Behalf of Patient



# **OFFICE POLICIES & PROCEDURES FOR OUR PATIENTS**

Thank you for choosing SOLE HEALTH. We realize that you have a choice in medical providers and are pleased that you have chosen to seek care with us. The staff at Sole Health strives to exceed expectations in care and service to make your experience with us as comfortable and stress-free as possible. Our goal is to provide quality medical care in a timely manner. To do so we have implemented an appointment/cancellation policy. The policy enables us to better utilize available appointments for our patients in need of medical care. Please feel free to contact our office if you have any questions regarding our policies.

OFFICE HOURS: Our office is available Monday-Friday 8:30am to 5:00pm and may be reached at 954-534-7696. Our Physicians are available after hours 24 hours per day/365 days per year by calling our phone number and following the prompts. If you need an appointment, prescription refill or test results, please call during regular business hours.

APPOINTMENTS: To ensure timely continued care, we encourage patients to schedule appointments in advance of follow-up due dates. When calling for an appointment, please provide your name, telephone number, chief complaint/reason for visit, as well as any updated contact or insurance information. While we strive to schedule appointments appropriately, emergencies can and do occur in Primary Care. We strive to give all our patients the time that they require. For this reason, we kindly request your patience and understanding should a delay or rescheduling become necessary on your appointment date. To ensure quality care, Sole Health, does not treat patients we have not seen (i.e., we will not call in prescriptions or offer medical advice for patients prior to their initial visit). Follow up may be required to be scheduled after testing has been completed, so that results may be reviewed together, so an effective and appropriate plan for your healthcare can be determined. We encourage you to schedule appointments for preventative health visits, physicals, pap exams, chronic medical conditions, prescription renewals and sick visits.

CANCELLATION OF AN APPOINTMENT: In order to be respectful of the medical needs of our patients please be courteous and call Sole Health promptly if you are unable to attend an appointment. This time will be reallocated to someone who is in need of treatment. This is how we can best serve the needs of our patients. If it is necessary to cancel your scheduled appointment we require that you call one (1) working day in advance

NO SHOW POLICY: A "no show" is someone who misses an appointment without canceling it within one (1) business day in advance. No-shows inconvenience those individuals who need access to medical care in a timely manner. A failure to present at the time of a scheduled appointment will be recorded in your medical chart as a "no show". An administrative fee of \$25.00 will be billed to your account. You will be sent a letter alerting you to the fact that you failed to show for a scheduled appointment and did not cancel the appointment within one (1) business day in advance along with the bill for the administrative fee. A copy of the letter will be placed in your medical record. Three (3) "no-shows" within one (1) calendar year will result in a temporary suspension of services. To reinstate services, you will be required to meet with your Primary Care Physician within 30 days of the third no show letter to evaluate your situation. In the event you do not respond and/or schedule an appointment within 30 days, we will consider your patient status as terminated. \*\*Please note that No-Show charges are patient responsibility and will not be billed to your insurance company.

INSURANCE: It is patient responsibility to inform our office of any changes in insurance coverage. Failure to do so could cause delay or denial of insurance payment. Patients are responsible for co-pays at time of service. If applicable, you will be billed for services not covered by your insurance (as stated in your insurance contract) by our billing department.

PAYMENTS: Sole Health accepts cash, MasterCard, Discover, Visa and American Express. It is the policy of Sole Health to make all reasonable attempts to collect outstanding balances should they accrue, including, convenient payment arrangements. Following these attempts, accounts in poor standing will be outsourced to a third party for the purpose of collection.

FORMS/LETTERS: We understand that at times, various forms or letters may be required to assist you with your healthcare needs. The staff at Sole Health will be happy to complete forms and write medical letters as necessary upon your request. However, because this can be time consuming, please allow 7-10 days for completion of requested forms/letters.

MEDICAL RECORDS: Per HIPAA guidelines, copies of medical records must be requested in writing. To ensure your privacy, a form for release of medical information must be completed prior to receipt of these materials. All patients can request a copy of their medical records one time, free of charge. Additional copies may be requested at a cost of \$0.75 per page. The law allows Medical Offices 30 days to complete requests for records. However, our medical records department puts forth every effort to respond to these requests in a timely manner.

PRESCRIPTION REFILLS & PHARMACY INFORMATION: Please inform Sole Health of which Pharmacy you use and update us if this should change. Please allow one to two business days for refill requests. We encourage our patients to review their medications prior to their office appointments and to request refills at that time, if needed. Please note that we do not fill Narcotic Medications or order Antibiotics over the phone. Our Practice does not routinely order Narcotic Pain Medicine; therefore, you may be required to obtain these medications through Pain Management.

PHONE CALLS: All patients are encouraged to call us with any and all medical questions and concerns. Our receptionist will relay your message to the appropriate clinical staff. We will make every effort to return your call within a 48 hour period. Patients with any medical emergency should seek immediate medical attention by calling 911, going to a hospital Emergency Department, or coming to our office.

PRIOR AUTHORIZATION: Insurance companies frequently deny payment for certain non-formulary prescriptions. Our staff will make every effort to conduct a "prior authorization" on your behalf so that you can receive your medication. This process may take a few weeks. You are invited to inquire about the status of your "prior authorization" with us if your pharmacy refuses to dispense your medicine. An office visit maybe required to address "prior authorization" concerns.

\_\_\_\_\_INITIALS



## **PHONE MESSAGE CONSENT**

NAME:	DOB:
	5051

Your provider or office staff will, at times, need to contact you. By filling out the information below, we will be better able to serve you.

Please read the below and consider carefully whom you authorize to have access to protected information regarding your care.

I give Sole Health my permission to speak with and/or leave messages regarding my medical care and/or billing with the person(s) listed below. I fully understand that this consent will remain valid until revoked in writing:

My Home answering machine #		I	Initials:	
My Cell Voice Mail (VM)	#		_ Initials:	
My Office/representative/family	/ VM	#		Initials:



## **Designation of Person Representative**

NAME: DOB:	
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As required by the Health Insurance Portability and Accountability Act of 1966 ("HIPPA"), you have a right to nominate one or more persons to act on your behalf with respect to the protection of health information that pertains to you. By completing this form, you are informing us of your wish to designate the named person(s) as your "personal representative." You may revoke this designation at any time by signing and dating the revocation section of your copy of this form and returning it to the office.

## **DESIGNATION SECTION:**

I hereby appoint the following person (s) to act as my personal representative (s) with respect to decisions involving the use and/or disclosure of health information that pertains to me.

	PRINT Name of Personal Representative (s)	PRINT relation of each to Patient	
Signature		Date	

\*\*I understand that I may revoke this designation at any time by signing the revocation section of my copy of this form and returning it to:

> Sole Health LLC 7261 Sheridan Street, Suite 100 D Hollywood, FL 33024

## **Revocation Section:**

I hereby revoke the designation of \_\_\_\_\_\_as my personal representative.

**Patient Signature** 



# AUTHORIZATION TO RELEASE HEALTH INFORMATION

## Name of Patient: \_\_\_\_\_ DOB \_\_\_\_\_

I hereby authorize Sole Health to release/ obtain all medical information with respect to the treatment of the above referenced patient, including relating to diagnosis or treatment of mental illness or drug or alcohol abuse and/ or confidential HIV related information.

## **Release the Medical Records From:**

Send the Medical Records To:

Medical Group Name:		Name: SOLE HEALTH, LLC	
Address:			Address: 7261 Sheridan St Suite 100 D
City:	State:	Zip:	_ City: Hollywood State: FL Zip: 33025
Fax: (If needed):			Fax: (if needed): <u>954-534-7731</u>
Phone:			Phone: <u>954-534-7696</u>

## What is the purpose of Health Information Release

□New Physician	□Social Security Disability	□Other
Primary Care Physician	□Medical Ins. Claim	
□Consultation	□Worker's Com	

## Describe the Health Information to be Released

Service Dates: from: \_\_\_\_\_\_ to: \_\_\_\_\_

□Complete Medical Record	□Other:			
□History and Physical	□EKG's	□Laboratory Results	□Hospital Notes	
□Immunization Records	□Pathology Reports	□Radiology Reports	□Clinical Notes	
Hospital Discharge Summary	Operative Reports	□Radiology Images	□Billing Information	

I understand that Sole Health LLC will not condition treatment, payment, enrollment or eligibility for benefits based on my signing this Authorization. I acknowledge that I am signing this Authorization freely, and no one has coerced or pressured me to sign the Authorization. I understand that I may revoke this Authorization at any time by providing written notice to Sole Health LLC. I understand that I may not be able to revoke this Authorization if Sole Health LLC has taken action in reliance on the Authorization, or if the Authorization was obtained as a condition of obtaining insurance coverage. I understand that the Protected Health Information disclosed under this Authorization may be subject to re-disclosure by the recipient and no longer protected by the Federal Privacy Regulations.

I also understand that if the Protected Health Information that is disclosed under this Authorization is confidential HIV/AIDS related information or alcohol or drug abuse related information, the recipient may not re-disclose that information under Florida State Law.

This Authorization will expire one year from the date of signing unless I indicate an earlier date or event.

Date:

Signature of Patient or Person granting Authorization on behalf of patient

Printed Name of Person Signing (If Not the Patient)

**Relationship to Patient**